

# Toll Aviation

## Company Overview

Toll Aviation is the largest aeromedical provider in Australia, operating a modern fleet of helicopters, fixed wing and Uncrewed Aerial Systems (UAS).

We provide trusted world-class training and operations for civil, Government and Defence customers around Australia and for the region, operating to the latest regulations. We also provide high-end UAS training and operations, integrated with our crewed aircraft operations.

We have an enviable safety record, with no accidents or major incidents throughout our operating history. Working with you to achieve your mission safely on time and on budget every time, we lead the field in emergency medical services, search and rescue operations, airborne law enforcement, training and logistics support – often in remote, inhospitable and challenging locations.

The Aeromedical Crewing Excellence (ACE) Training Centre offers high-end ground and airborne training for aircrew and mission crew, including:

- AW139 Type Ratings and end-to-end qualifications including Day, Night, Instrument and Night Vision Imaging System (NVIS)
- AW139 Full Flight Simulator training, currency and proficiency in the only OEM approved device in Oceania
- Helicopter Underwater Escape Training (HUET) with realistic environmental simulation
- Advanced mission crew specific training for military, police and aeromedical aircrew
- End-to-end UAS training

Toll Aviation is committed to offering a broader service capability with the integration of UAS into our aeromedical, SAR, police and Defence operations and training.

## Products

- AW139 helicopter end-to-end type ratings and training
- High end training in full suite of emergency procedures and mission profiles, by Day, Night, Instrument, and NVIS flight
- OEM approved Full Flight Simulator access with instructors supplied, or BYO instructor, or our Flight Examiners come to you
- Helicopter Underwater Escape Training with simulated environmental conditions including wind, rain, downwash and audio visuals (the only such facility in the Southern Hemisphere)
- Sea survival and rescue training
- UAS operations and training



## Discriminators

- Experienced in providing tailored training to Government and Defence customers
- We know Defence and Security - 60% of our operational workforce are military veterans
- Australia’s only Leonardo approved AW139 Full Flight Simulator with OEM flight model
- Oceania’s only Leonardo Authorised Training Centre (ATC), part of the global Leonardo training network
- Helicopter Underwater Escape Training with environmental simulation
- All instructors are in current operational flying practice on military or aeromedical contracts, ensuring training relevance
- An exemplary safety record - no serious incidents in our operating history

## Availability and Support

- Available at the ACE Training Centre, our world class facility in Sydney, Australia
- Toll Aviation instructors are available to deliver training in the customer’s location

## Key Customers

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| <ul style="list-style-type: none"> <li>• Australian Army</li> <li>• The New South Wales (NSW) Ambulance Service</li> <li>• Ambulance Victoria</li> <li>• South Australia Ambulance Service</li> <li>• South Australia Police</li> <li>• Australian Federal Police</li> <li>• Japanese Coast Guard</li> </ul> | <ul style="list-style-type: none"> <li>• Department of Climate Change, Energy, the Environment, and Water</li> <li>• Various major civil helicopter operators</li> <li>• Royal Australian Air Force</li> <li>• Australian Capital Territory Ambulance</li> <li>• Queensland Fire and Emergency Services (QFES)</li> <li>• Vietnamese Navy</li> </ul> |
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## Key Partnerships

- Leonardo Helicopters Authorised Training Centre
- Australian Department of Defence
- New South Wales Health (Australia)

## Quality Accreditations and Awards

- Innovation in Training, Avalon Airshow 2019
- HAI Salute to Excellence Golden Hour Award 2025
- HAI Salute to Excellence Golden Hour Award 2019
  - Toll Aviation is accredited by Bureau Veritas to the following standards:
  - ISO 9001:2015 Quality Management System
  - ISO14001:2015 Environmental Management System, and
  - ISO45001:2018 Occupational Health and Safety Management System
  - ISO27001:2013 Information Security
  - ISO44001:2017 Collaborative Business Relationship Management System

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